

## Generator Warranty Claim

[grandwattservice@grandwattelectric.com](mailto:grandwattservice@grandwattelectric.com)

Tel. 757-925-2899

Please contact Grandwatt warranty dept. prior to having any work done on Grandwatt equipment. Grandwatt will provide proper direction for parts quotes & warranty approval, if applicable. Warranty claims made without prior approval may be rejected.

### Customer Information

### Warranty Claim #

**First Name**

**Last Name**

**E-mail**

**Phone**

**Address**

**Address**

**City**

**State**

**Zip Code**

**Country**

### Product Information

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**Model Purchased**

**Serial Number**

**Purchase Date**

**Hours on Unit**

**Warranty Description**

Please provide detailed description of the warranty claim items. Take pictures of damage when possible to future documentation. The factory make ask for picture to determine if damage is warranty

**Replacement Parts**

List the quote # of the replacement parts received from Grandwatt

**Labor**

List labor hours to preform warranty repairs. If repairs were done by a 3rd party - attached the invoice/

Email Form and any attachments to: [grandwattservice@grandwattelectric.com](mailto:grandwattservice@grandwattelectric.com)